

All returns must include a copy of the invoice. If a copy of the original invoice is not supplied the return will not be processed and the parts will be sent back to you.

No refunds on used parts! Replacement only!

1. We consider all sales final unless the part is defective or sent in error. There may be a 20% restocking fee on all accepted returns (cores are exception) and freight is not refundable.
2. Unauthorized returns will be refused. Customer must inform Jaguar South they are returning an item before sending.
3. We will not accept any returns after 30 days. Please inspect order upon receipt (cores are exception).
4. We will not accept for return any part worth less than \$20.00 unless it is defective, or we made an error with the part number.
5. Electrical parts are not returnable for any reason unless they are defective, or we made an error with the part number. Once an electrical part has been installed it can be returned only if it is defective.
6. Cores for re-manufactured parts must be returned in the original box with all core tags attached. All cores must be fully assembled and without external damage.
7. Should you receive a damaged packaged or part please notify UPS immediately and then call so that we can help you correct the problem.
8. Truck orders must be inspected upon receipt, if there is any damage it must be noted on the bill of lading. If damage is found after the shipment is accepted you must notify the carrier within 48 hours to file a concealed damage claim.
9. We do not accept returns COD.
10. Allow 30 days for processing your return.
11. There is no warranty provided for labor associated with R&R on parts.
12. All parts ordered requiring pickup must be done so within 30 days. If not picked up within 30 days, parts will be returned to the original supplier and/or money will not be refundable.